## **Contact Foster Parent College Staff**

Foster Parent College staff are available to answer general support questions Monday through Friday, 8:30 am to 5:00 pm PST. You may contact us if you are experiencing technical difficulties with your account or courses, have questions about payments, need copies of your registration and payment records, or if you don't know how to get connected with your agency.

- 1. Log in to your Foster Parent College account.
- 2. Click **Send a Comment**, located on the top right-hand side of your screen.

  This **Send a Comment** option is available from every page on the FPC website, including the courses.
- 3. Enter your email or phone number in the required field.
- 4. Compose your message to the FPC staff.
- 5. Check the box confirming that the message is being sent from you and not a spam robot.
- 6. Click Send.